

DEPARTMENT OF PUBLIC HEALTH AND HUMAN SERVICES SENIOR AND LONG TERM CARE DIVISION

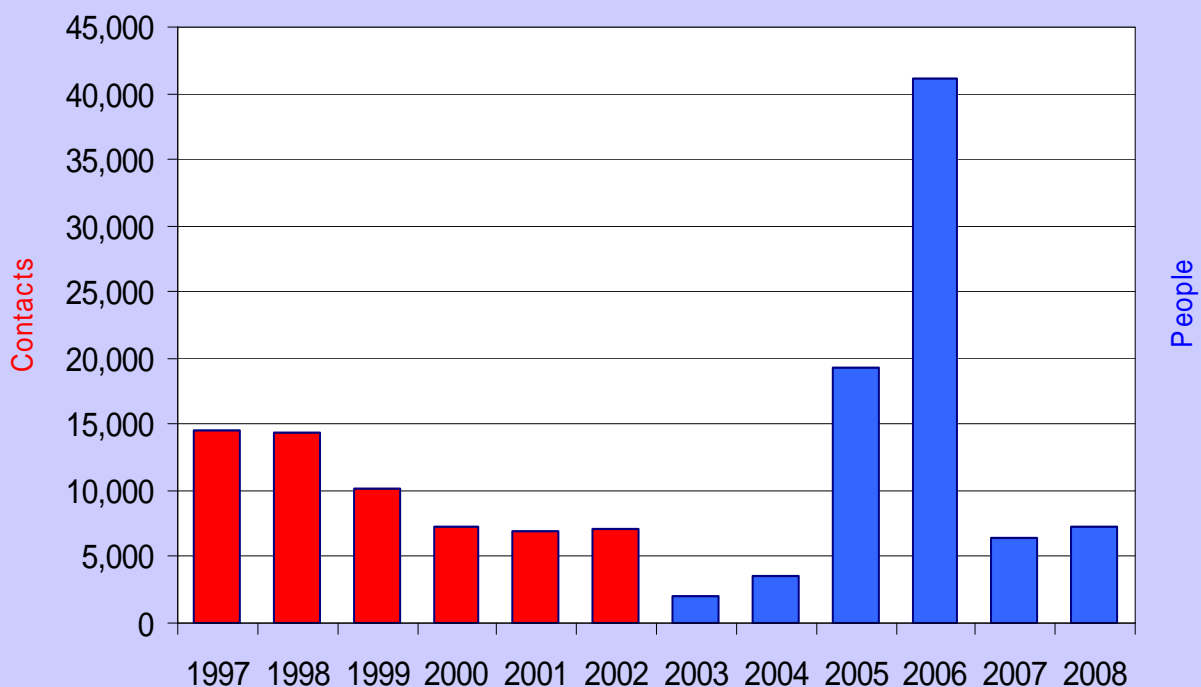
GOAL A

**INCREASE THE ABILITY OF MONTANANS TO PREPARE TO MEET
THEIR OWN LONG TERM CARE NEEDS OR THE LONG TERM CARE
NEEDS OF A FRIEND OR RELATIVE**

OBJECTIVE 4

**INCREASE THE NUMBER OF STATE HEALTH INSURANCE PROGRAM
CONTACTS EACH FISCAL YEAR**

Annual SHIP Service Data



COMMENT AND NOTES: There are about 150 SHIP counselors around the state. Prior to 2003, units of service represented total statewide phone contacts. In 2003, the Centers for Medicare and Medicaid Services (CMS) implemented a new reporting program that just counts individuals served. The increases in 2005 and 2006 are a result of changes in the Medicare Modernization Act of 2003.